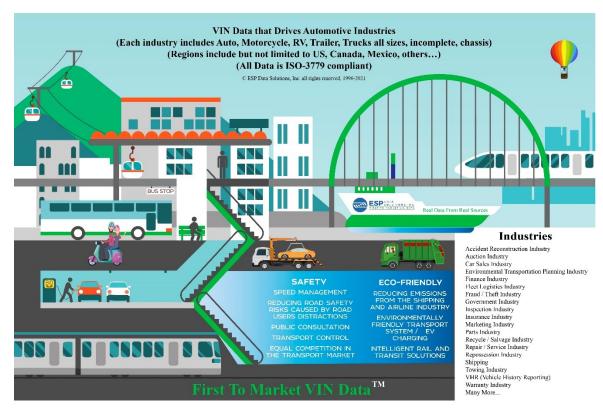# VinLink **Product Guide**

     VinLink WEB service API was the first of its kind when released by ESP in 2003. It is designed for HTTP, SOAP, XML technologies with internet access by multiple data devices. **VinLink WEB** service is driven by the backbone of **VinPOWER released in 1997**. The unique service does not require annual contracts or additional fees. The service also includes weekly VIN data updates that are seamlessly uploaded without any user interaction needed. Also included is email support and VIN data conflict resolution. With this unique Pre-Pay-As-You-Go service you are not bound to monthly payments or annual license fees or annual contracts of any kind. There are no additional fees. Only pre-pay for what you need. The bigger the pre-pay package you purchase the less per VIN fee transaction. Stay on budget, while not worrying about hitting monthly minimums. All our vehicle modules are included; Passenger cars, light-medium-heavy Trucks, Vans, Motorcycles, Trailers, Incomplete chassis (cutaways), Buses, and RV's are available, all at the same low price. VIN's are meant to be decoded for true compliant ISO-3779 and NHTSA Title 49 authorization. We are not a VIN look up company. ESP has been the only VIN data supplier that has collected and cataloged over 750,000 original OEM VIN data sheets dating back to 1981. If you're not using VinLink then your data may be noncompliant or worse, inaccurate. **VinLink WEB** service has a single user interface for non-programmers. After you create an online VinLink account and add funds you may immediately begin VIN Decoding. The VinLink WEB portal will deliver your reports as an onscreen PDF or can be downloaded and saved. **VinLink WEB** service is also for programming B2B transactions with simple HTTP, SOAP, XML technologies.

     Model Year beginning 1981 – present day. Weekly Updates, and email support. Contact sales@espdata.com for more information.

Terms, Conditions, and Pricing are subject to change without notice.

VinLink Product Guide

Pre-Pay-As-You-Go service. You are not bound to monthly payments or annual license fees or annual contracts of any kind.

Only pre-pay for what you need. The bigger the pre-pay package you purchase the less per VIN fee transaction.

All our vehicle modules are included; Passenger cars, light-medium-heavy Trucks, Vans, Motorcycles, Trailers, Incomplete chassis (cutaways), Buses, and RV's are available, all at the same low price.

Stay on budget, while not worrying about hitting monthly minimums or annal license fees.

Contact sales@espdata.com for pricing.

We also offer **VinLink** VIN Batch Decoding

Core VIN Data Attributes (when available or if applicable)

KEYS: YES = COVERED   N/A = NOT APPLICABLE

	Basic* Module	Heavy Trucks	Motorcycle	RV-Bus-Chassis	Trailers
Year	YES	YES	YES	YES	YES
Make	YES	YES	YES	YES	YES
Model	YES	YES	YES	YES	YES
Trim Level	YES	N/A	N/A	N/A	N/A
Series	YES	YES	N/A	YES	N/A
Engine	YES	YES	YES	YES	N/A
MPG	YES	YES	YES	YES	N/A
Transmission	YES	YES	YES	YES	N/A
Drive Line Type	YES	YES	YES	YES	N/A
Fuel Type	YES	YES	YES	YES	N/A
GVWR Class	YES	YES	N/A	YES	N/A
GVWR Range	YES	YES	N/A	YES	N/A
Body Type	YES	N/A	N/A	YES	N/A
Vehicle Type	YES	YES	YES	YES	YES
Vehicle Class	YES	YES	N/A	YES	N/A
Manufacturer	YES	YES	YES	YES	YES
Country	YES	YES	YES	YES	YES
Assembly Plant	YES	YES	YES	YES	YES
Restraint System	YES	N/A	N/A	N/A	N/A
Hybrid Type	YES	N/A	N/A	N/A	N/A
Brake System	YES	YES	YES	YES	N/A
Engine Manufacturer	YES	YES	YES	YES	N/A
Engine Series Code	YES	YES	YES	YES	N/A
Local Model	YES	YES	YES	YES	N/A
Local Trim	YES	YES	YES	YES	N/A
Local Series	YES	YES	YES	YES	N/A
Local Make	YES	YES	YES	YES	N/A
Cab Type	YES	YES	N/A	N/A	N/A
Tonnage	YES	N/A	N/A	N/A	N/A
Motorcycle Type	N/A	N/A	YES	N/A	N/A
Trailer Type; Length, Axle	N/A	YES	N/A	YES	YES

Add On Data (non-core VIN Data) :

	Basic* Module	Heavy Trucks	Motorcycle	RV-Bus-Chassis	Trailers
Gross Vehicle Weight (GVW)**	YES	N/A	N/A	N/A	N/A
Curb Weight**	YES	N/A	N/A	N/A	N/A
Dimensions (WB, L, W, H)**	YES	N/A	N/A	N/A	N/A
Factory Warranty**	YES	N/A	N/A	N/A	N/A
MSRP**	YES	N/A	N/A	N/A	N/A
ACES	YES	YES	N/A (soon)	N/A	N/A
Mobile 6	YES	YES	YES	YES	N/A
NCIC	YES	YES	YES	YES	N/A
Custom	YES	YES	YES	YES	YES
Enhanced Data**	YES	N/A	N/A	N/A	N/A

** Data Coverage from 2010 – Present

"VinLink Report Types" (when available or if applicable)

KEYS: YES = COVERED   NO = NOT AVAILABLE   N/A = NOT APPLICABLE   R = RANDOM COVERAGE

(B) = Basic VIN Data   (HT) = Heavy Truck VIN Data   (M) = Motorcycle VIN Data   (RV) = RV VIN Data   (T) = Trailer VIN Data

	Basic-Light (B)	Basic (B, HT, RV, T)	Basic Plus (B)	Enhanced (B)	Recall (B)
Year	YES	YES	YES	YES	YES
Make	YES	YES	YES	YES	YES
Model	YES	YES	YES	YES	YES
Trim Level	YES-R	YES-R	YES-R	YES-R	YES-R
Series	YES-R	YES-R	YES-R	YES-R	YES-R
Engine Type	YES	YES	YES	YES	YES
Engine Code	YES	YES	YES	YES	YES
Vehicle Type	YES	YES	YES	YES	YES
Manufacturer	YES	YES	YES	YES	YES
Vehicle Class	YES	YES	YES	YES	YES
Body Type	YES	YES	YES	YES	YES
Production Seq.	NO	YES	YES	YES	YES
Fuel Type	NO	YES	YES	YES	YES
Country	NO	YES	YES	YES	YES
Drive Line Type	NO	YES-R	YES-R	YES-R	YES-R
Assembly Plant	NO	YES	YES	YES	YES
GVWR Class	NO	YES-R	YES-R	YES-R	YES-R
GVWR Range	NO	YES-R	YES-R	YES-R	YES-R
Check Digit	NO	YES	YES	YES	YES
VEHID	NO	YES	YES	YES	YES
Cab Type	NO	YES	YES	YES	YES
Restraint Sys.	NO	YES	YES	YES	YES
MPG	NO	YES	YES	YES	YES
Local Make	NO	YES-R	YES-R	YES-R	YES-R
Local Model	NO	YES-R	YES-R	YES-R	YES-R
Local Trim	NO	YES-R	YES-R	YES-R	YES-R
Local Series	NO	YES-R	YES-R	YES-R	YES-R
Engine Manufacturer	NO	R	R	R	R
Engine Series Code	NO	YES-R	YES-R	YES-R	YES-R
Chassis	NO	N/A	N/A	N/A	N/A
Brake System	NO	YES	YES	YES	YES
Hybrid Type	NO	YES	YES	YES	YES
Motorcycle Type	NO	N/A	N/A	N/A	N/A
Tonnage	NO	N/A	N/A	N/A	N/A
Trailer Type; Length, Axle	N/A	N/A	N/A	N/A	YES
ACES	NO	YES	YES	YES	N/A

Add On Data:

	Basic-Light (B)	Basic (B, HT, RV, T)	Basic Plus (B)	Enhanced (B)	Recall (B)
Mobile 6	NO	CALL	CALL	CALL	N/A
NCIC	NO	CALL	CALL	CALL	N/A
Gross Vehicle Weight (GVW)**	NO	NO	YES	YES	N/A
Curb Weight**	NO	NO	YES	YES	N/A
Dimensions (WB, L, W, H)**	NO	NO	YES	YES	N/A
Factory Warranty**	NO	NO	YES	YES	N/A
MSRP**	NO	NO	YES	YES	N/A
Custom	NO	CALL	CALL	CALL	N/A
Enhanced Data**	NO	NO	NO	YES	N/A

** Data Coverage from 2010 – Present Day

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Example Basic core VIN Decode

VIN number: 3FA6P0H96Hxxxxxxx
DECODED: Ford - Fusion (2017)
Model Year 2017
Make Ford
Model Fusion
Trim Level SE
Body Type 4 Door Sedan
Manufacturer Ford Motor Company S.A.
Production Seq. Number 120167
Engine Type L4, 2.0L; Turbo
Fuel Type Gasoline
Engine Code 9
Drive Line Type FWD
Vehicle Type Passenger Car
Vehicle Class Mid-size Car
Restraint System Dual Air Bag; Manual Belts; Side Air Bag-1st Row, 2nd Row; Driver and Pass Knee
Country MEXICO
Assy. Plant Hermosillo, Mexico
Check Digit 6
VEHID 441169
MPG S6:21-31-25
AAIA 235845/240549
AAIA ENGINE 20292
AAIA TRANSMISSION 2964
AAIA VehicleID 235845/235845
AAIA EngineConfigID 20292/20292
AAIA TransmissionID 2964/2964
AAIA BodyStyleConfigID 1/1
AAIA BrakeConfigID 6/6
AAIA DriveTypeID 5/6
AAIA SpringTypeConfigID 1/1

http://www.vinlink.com/ Report type: **BASIC** VIN: 3FA6P0H96HRxxxx

ESP DATA SOLUTIONS VINLINK SERVICE LEVEL AGREEMENT

This ESP Data Solutions Service Level Agreement (this "SLA") governs the use of Services and applies separately to each customer using the Services. In the event of a conflict between the terms of this SLA and the Terms of Use set forth at https://www.espdata.com, as may be amended by ESP Data Solutions, Inc. ("ESP") from time to time ("Terms of Use"), the terms and conditions of this SLA apply, but only to the extent of such conflict. In the event of a conflict between the terms of this SLA and the terms of any written agreement between You and ESP executed by an authorized representative of ESP, the terms and conditions of such written agreement will apply, but only to the extent of such conflict. Capitalized terms used herein but not defined herein shall have the meanings set forth in the Terms of Use.

Availability Commitment

ESP will use commercially reasonable efforts to ensure that each ESP service identified in the table below ("Service") achieves a Monthly Availability Percentage during a given calendar month equal to or greater than the Monthly Availability Percentage for such Service as set forth in the table below. In the event any of the Services do not meet the applicable Monthly Availability Percentage set forth in the table below, as Your sole and exclusive remedy, you may be eligible to receive a Service Credit as described below. A "Service Credit" is a number of VIN decodes based credit, calculated as set forth below, that ESP may credit back to an eligible account.

Service	Monthly Availability Percentage
www.vinlink.com, ws.vinlink.com, service.vinlink.com	99.9%

Calculation of Availability

"Monthly Availability Percentage" is calculated by subtracting from 100% the percentage of minutes during the month in which the Service was Unavailable. Monthly Availability Percentage measurements exclude Unavailability resulting directly or indirectly from any Unavailability Exclusion.

Service Credits

Service Credits are calculated as a percentage of the total VIN decodes done by You during a calendar month in which the Unavailability in excess of the Monthly Availability Percentage occurred in accordance with the schedule below.

Monthly Availability Percentage	Service Credit Percentage
Less than 99.9% but equal to or greater than 99.0%	10%
Less than 99.0% but equal to or greater than 95.0%	20%
Less than 95.0%	30%

How to Request a Service Credit

Terms, Conditions, and Pricing are subject to change without notice.

A. To request a Service Credit, You must notify ESP in writing (at both the email address and physical address below) within thirty (30) calendar days of the suspected incident, and such written notification must set forth all of the following: (i) a general description of the suspected incident, (ii) date and time of suspected incident (start time and end time), (iii) list of requested VINs affected by the suspected incident, and (iv) IP address from which the service was called.

      ESP Data Solutions, Inc.
      830 Glendale Rd
      Wilbraham, Ma 01095
      Email contact:
      sale@espdata.com

B. If the Monthly Availability Percentage of such request is confirmed by ESP and is less than the applicable Monthly Availability Percentage set forth in the table above, then ESP will issue the Service Credit to You within sixty (60) business days in which your request is confirmed by ESP. You agree that ESP's monitoring tools, data and records will be the sole source of information used to track and validate Monthly Availability Percentage.

C. Service Credits will be issued to the account of the person or entity that ESP invoices for the applicable instance of the Service. If Your service term for the Service expires or is terminated prior to the issuance of a Service Credit, the Service Credit will become void as of the date of the expiration or termination.

D. Service Credits may not be transferred, pledged or assigned by You.

E. You will not be eligible to receive a Service Credit if: (i) Your Account has any payments for the Service that are past due, (ii) You are or were in violation of the Terms of Use or any written agreement with ESP at any time, or (iii) the incident was due, in whole or in part, to Your failure to meet any of Your obligations in the Terms of Use or any written agreement with ESP.

F. In no event will the amount of Service Credits issued for all incidents within a given month exceed 100% of the total VIN decodes done by You during the applicable calendar month

G. <u>The Service Credits specified in this SLA are Your sole and exclusive remedy, and ESP's sole and exclusive liability, for any Unavailability, non-performance, or other failure by ESP to provide any Service.</u>

Unavailable and Unavailability Exclusions

A. A Service will be considered "<u>Unavailable</u>" or in state of "<u>Unavailability</u>" when such Service has no external connectivity and no functionality of the Service is available to You.

B. The following (each an "<u>Unavailability Exclusion</u>") will be excluded from any time-based calculations related to a Service being Unavailable:
    i. Non material function failure which does not materially impair Your usage of the Services;
    ii. Scheduled, recurring or zero impact maintenance windows;
    iii. Any issue where ESP is unable to reproduce the issue or confirm the unavailability;
    iv. Unavailability due, in whole or in part, to Your misuse of a Service;
    v. Unavailability that results directly or indirectly from Your facilities, equipment, software or other technology and/or third party facilities, equipment, services, software or other technology;
    vi. Unavailability arising directly or indirectly from Your use of an outdated release of the Services or third party software, or any failure to install a material Update to either of the foregoing;
    vii. Unavailability caused by third party service or facility providers, including without limitation, any telecom, internet, or other related service or facility provider, or packet loss, network or Internet problems beyond ESP's border router supporting ESP's public internet connectivity;
    viii. Denial of service attacks, virus or hacking attacks, or bugs in code, hardware, or services for which there is no commercially reasonable, known solution (even if there is a known workaround); and
    ix. Force majeure events or any other event that are not within ESP's direct control or that could not have been avoided with commercially reasonable care.

ESP will use commercially reasonable efforts to communicate downtime events prior to scheduled, recurring, or zero impact maintenance windows as described above. Notwithstanding the foregoing, Service interruptions due to emergency maintenance will constitute Unavailability Exclusions equivalent to scheduled maintenance windows.

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